Cambridge Assessment International Education

Cambridge IGCSE™

GLOBAL PERSPECTIVES **0457/13**

Paper 1 Written Examination **May/June 2022**

INSERT **1 hour 15 minutes**

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INFORMATION

- This insert contains all the sources referred to in the questions.
- You may annotate this insert and use the blank spaces for planning. **Do not write your answers** on the insert.

This document has **4** pages.

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Source 1

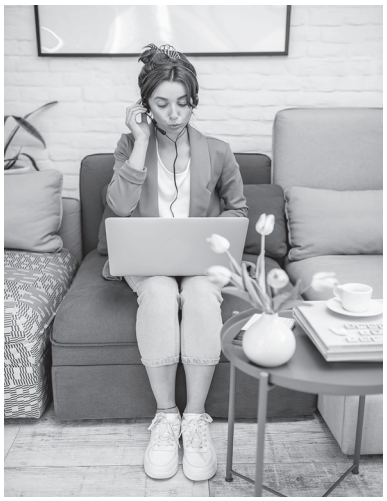
One of the most important employment trends worldwide is the growth of remote working.

Digital technology enables workers to collaborate and communicate with others in different places. Many employees work from home or other locations such as coffee shops. They do not travel to a central office or workplace and can work flexibly at different times of the day or night.

A global study in 2019 found that 56 per cent of companies allow remote working and 52 per cent of employees work remotely for at least one day each week.

Source 2

Remote working is becoming more popular as internet connections become faster and more reliable. Video conferencing platforms now offer a better experience and employees are more familiar with digital technologies.

Benefits for companies		**Benefits for employees**
Saves costs on offices and equipment		More flexible timing of the working day
Improves reputation of the business		More freedom to work from any location
Increases motivation and job satisfaction		Helps caring for children and the family
Attracts skilled employees		More attractive workplace and environment
Increases worker productivity		Fewer distractions and less stressful
Enhances staff loyalty	An employee working remotely from a coffee shop	Better work-life balance
Improves worker health and reduces absences		Less time and money spent on travelling

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Source 3: Remote working should be a global priority

Remote working is being promoted by businesses and organisations worldwide, including the United Nations. According to recent research, 68 per cent of employees work remotely at least once per month. Over the last five years, remote work increased by 44 per cent, and over the last 10 years it increased by 91 per cent. There are great benefits for the world!

At least seven of the United Nations sustainable goals are supported by remote working. For example, remote working means less travelling to work, fewer cars on the road and less pollution. There will be fewer accidents and lower greenhouse gas emissions. Remote working can help us to care for the environment and reduce the speed of climate change.

Remote working encourages women into employment and reduces gender inequality as childcare can be organised more easily.

In addition, remote working improves our health. Petra, a mother who works from home said, 'I have less stress because I create my own timetable. I have a better work-life balance.'

Extract from a newspaper article published in Asia, 2020

Source 4

Jago

Remote working is good but there are problems. University research found that some remote workers feel isolated and have difficulty contacting their manager. They miss working in teams and socialising with other employees. Meeting by video conference is not effective and misunderstandings often occur.

My friend is working from home, but some people accuse her of being lazy. Her boss uses computer data to check up on her. The company do not pay for her internet access. The company saves money, but my friend must pay for more heating and lighting.

I read in a magazine that there are more distractions when you work from home and keeping on task is difficult. Without supervision work loses focus. However, some people work too hard and find it more difficult to stop working when they work from home. More remote working will cause more stress and affect people's health.

Remote working may be possible in developed countries but not in less developed countries because they cannot afford the technology. This is also true for some small businesses. Remote working will just reinforce inequality. And do not forget, there are some jobs that cannot be done at home!

Lucia

You are too negative, Jago. You are just looking backwards and forgetting about how cheap new digital technology is becoming. The quality of video conferencing is getting much better. Poor sound and technical problems are in the past.

I work for a digital technology company selling cameras and microphones for computers. We sell this technology all over the world, including to developing countries. I know that more companies are now using this type of technology because our sales have gone up.

Remote working benefits everyone. Saving money by not travelling to work means more income for the family. Saving money on offices increases profits for the company and taxes for the government. Everybody wins.

Newspaper articles about home working during the virus pandemic show that remote working has become a normal part of working life in many different occupations. For example, doctors used cameras remotely to diagnose diseases.

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